



## **General Terms and Conditions for the Sale of Vouchers in the Online Voucher Portal of Hotel Edel Weiss GmbH**

### **1. scope of application**

These General Terms and Conditions (GTC) apply to the sale of value vouchers in the online voucher portal of Hotel Edel Weiss GmbH at [www.edelweiss-bremen.de](http://www.edelweiss-bremen.de).

### **2. contractual partner**

Only persons who have reached the age of 18 are entitled to purchase in our online voucher portal. The contract is concluded between you as the buyer and Hotel Edel Weiss GmbH Bahnhofplatz 8 28195 Bremen Managing Director: Heinz Vesecky Register Court: Bremen Local Court, HRB 327 47 HB as the seller.

### **3. conclusion of the contract, contract languages**

The products (vouchers) presented in our online voucher portal are only to be understood as an invitation to order. They do not represent a binding offer. By placing your order by clicking on the "Order Now" button, you are making a binding offer to conclude a purchase contract for the selected voucher(s). You will then immediately receive a confirmation of receipt of your order to the e-mail address you provided. The seller accepts your order by making the ordered voucher available to you digitally for download and printing (Print@ home) in the online voucher portal and by e-mail. If you choose the corresponding option in the online voucher portal or after placing a corresponding order by telephone with the Hotel Edel Weiss at Tel.: 0421 14 688 from Monday - Sunday 06:30-22:00, the ordered voucher can also be sent by mail to the address provided by you. In the latter case, the seller is not responsible for any delays in the delivery of the voucher by mail. The purchase contract can be concluded in the following languages: English and German. You can correct input errors during the ordering process by pressing the "Back" button and then re-entering the data.

### **4. right of withdrawal**

You have the right to cancel this contract within fourteen days without giving any reason. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has or has taken possession of the goods. To exercise your right of withdrawal, you must inform us, Hotel Edel Weiss GmbH Bahnhofplatz 8 28195 Bremen, Germany, fax: +49 421 178 33 591, e-mail: [hotel@edelweiss-bremen.de](mailto:hotel@edelweiss-bremen.de), by means of a clear declaration (e.g. a letter, fax or e-mail sent by post) of your decision to withdraw from this contract. To comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

### **Consequences of revocation**

If you revoke this contract, we shall reimburse you all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the most favorable standard delivery offered by us), without undue delay and no later than within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

### **5. payment modalities**

You can pay the purchase price for the voucher by credit card or online transfer via the payment service provider PayPal.

## **6. redemption of the value vouchers**

You can redeem these vouchers in the Hotel Edel Weiss or Restaurant Edel Weiss as advertised. A cash payment of the voucher value is excluded. If the price of the service for which the voucher is redeemed is less than the value of the voucher, the remaining value of the voucher will be forfeited - a cash payment is excluded. The claim for redemption of the voucher expires within 3 years, unless otherwise stated, from the end of the year in which the voucher was issued (according to the date of issue).

**Status: 08.10.2023**

